

RISEZIN WATER™

CUSTOMER KEY INFORMATION

Client document | English version

1. The Service

RISEZIN WATER provides a managed drinking water filtration service at the point of use. It is not a whole-house filtration or water-softening service.

The Service includes Equipment for use, standard professional installation, scheduled servicing, cartridge/filter service in accordance with the Service Schedule, and customer support.

2. Plans and Price

FLEX 6: £99/month, 6-month minimum term. PLUS 12: £99/month, 12-month minimum term.

After the minimum term the same Agreement continues monthly rolling. No new monthly contract is required. 30 days' notice may be given so termination takes effect no earlier than the end of the minimum term.

3. Security Deposit

£200 refundable security deposit. It is not a payment to purchase the Equipment. Refunds and any lawful deductions are governed by the Agreement.

4. Equipment Ownership

Equipment remains the property of RISEZIN WATER unless a separate written sale is agreed.

5. Servicing

The cartridge/filter interval or capacity is determined for the actual installed model and recorded in the Service Schedule. Service, repair, cartridge replacement or Equipment replacement does not create a new minimum term.

6. Cancellation and Contact

Where a statutory 14-day cancellation right applies, details are set out in the Cancellation Information. Phone / WhatsApp: +44 7493 359719.